

Locations

MISSION

Alaska Native People working in partnership to provide the best healthcare for our communities

VISION

Partnering with our communities to promote a healthy balance of mind, body and spirit

VALUES

- Respect
- Cultural Identity
- Service
- Professionalism
- Compassion



SEARHC History

 1975: Congress passed the Indian Self-Determination and Education Assistance Act.

This gave Alaska Native tribes the option of assuming the operation of health services in their communities.

- 1976: SEARHC was one of the first organizations to contract with the Indian Health Service (IHS), the federal agency responsible for ensuring that comprehensive public health services are available to American Indian and Alaska Native people.
- 1982: the contract was expanded to include the operations of the IHS Juneau clinic, now the Ethel Lund Medical Center (ELMC).
- 1986: SEARHC assumed operation of the hospital in Sitka, now Mt. Edgecumbe Medical Center (MEMC).



The SEARHC Board

- The SEARHC Board of Directors serves as the Consortium's chief policy-making body.
- The Board is comprised of 15 individuals who oversee all SEARHC functions and programs.
- Board representatives are elected by the tribal governing body in each participating community.
- The Board is guided by the Consortium's values, vision and mission that are inclusive of all people living in the Southeast region.



Mt. Edgecumbe Medical Center Groundbreaking June 2022

Executive Leadership Team



Charles Clement
President,
Chief Executive Officer



Michael Douglas
Senior Vice President,
Chief Legal Officer



Leatha Merculieff
Senior Executive Vice President,
Chief Operating Officer



Dan Harris Senior Vice President, Chief Financial Officer



Elliot J. Bruhl, MD Senior Vice President, Chief Medical Officer



Heidi Aylsworth
Chief Strategy & Project Officer





Martin Benning
Senior Vice President,
Chief of Clinical & Hospital Operations

Medical Leadership Team



David Vastola, MD
Hospital Administrator &
Medical Director of Mt.
Edgecumbe Medical
Center



Lynn Prysunka, MD
Medical Director of
Wrangell Medical
Center



Cate Buley, MD
Vice President &
Medical Director of
Primary Care

SEARHC at a Glance

- SEARHC provides healthcare in **27** communities in Southeast Alaska
- SEARHC operates two hospitals:
 - Mt. Edgecumbe Medical Center (MEMC), a 25-bed critical access hospital providing acute care, critical care, obstetrics, surgery, perioperative care and swing beds.
 - 19 Long-Term care beds
 - Wrangell Medical Center (WMC), an 8-bed critical access hospital providing acute care and swing beds.
 - 18 long-term care beds

1,410 SEARHC Employees

27
SEARHC Communities

140 SEARHC Providers

2022 Year in Numbers

Total Clinic Visits* – **115,000**

*Inclusive of Primary Care, Urgent Care, Specialty Care, telehealth & other clinic visits

Behavioral Health Visits – **52,500**

Dental Visits – 41,300

Physical Rehabilitation Encounters –28,000

Optometry Visits – **6,700**

Inpatient Admissions – **835**

Observation Days – **1,600**

ER Visits – **6,000**

Surgical Procedures – **1,900**

Swing Bed Admissions – **140**

Long-Term Care Days – **10,000**

Inpatient Admissions – **835**

Births **– 77**

Laboratory Tests – **622,000**

Prescriptions Filled – **276,000**

Radiology Images – 23,800

SEARHC Hospitals



Mt. Edgecumbe Medical Center, Sitka

Population: 8,689 458 employees



Wrangell Medical Center

Population: 2,521 80 employees

SEARHC Regional Clinics



Haines Health Center

Population: 2,526 49 employees



Ethel Lund Medical Center, Juneau

Population: 32,094

207 employees

Alicia Roberts Medical Center, Klawock

Prince of Wales Population: 5,000

47 employees



SEARHC View 2024

Employer and Provider of Choice

SEARHC will attract and retain the best employees and providers. SEARHC believes that a strong and engaged workforce will better enable the organization to deliver consistent, high-quality care and service to its communities.

Intentional and Strategic Growth

SEARHC will thoughtfully evaluate and plan for new growth opportunities, ensuring strategic alignment.

Seamless Healthcare Delivery

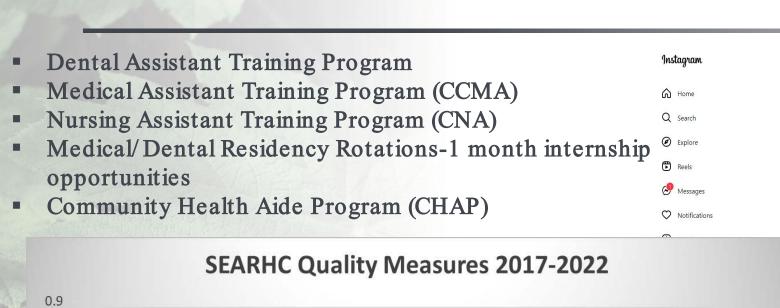
SEARHC will partner with its providers, communities and other organizations in enhancing the system of care for our patients to best support positive health outcomes.

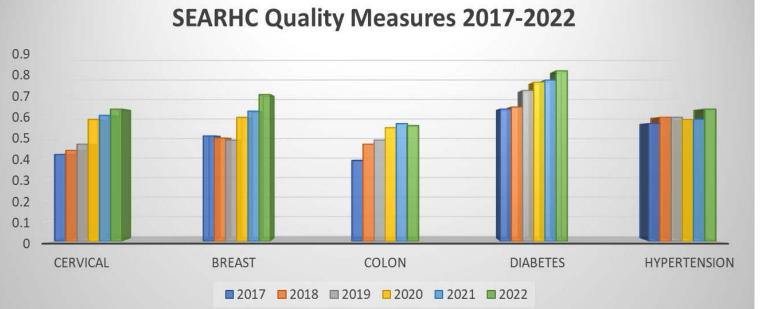
How Do We Execute Our Strategic Plan?

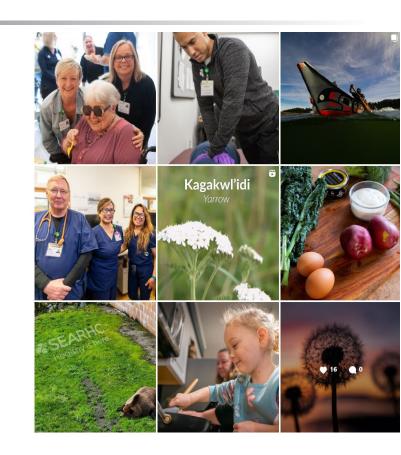
- •66% of our total is from payers: Medicare/Medicaid/Commercial.
- •15% of our total revenue is from IHS.
- •4% of our total revenue is from grants.

Employer/Provider of Choice

- **Goal 1** Employer of Choice
- Goal 2 Provider of Choice
- **Goal 3** SEARHC Awareness







SEARHC Outreach to Patients

 HealtheLife Patient Portal App on your phone:



My Health on our website:







- Now you can track your BP, weight, labs, meds from your clinic visits/Cerner in the Apple Health App if you are an active user of the patient portal.
- This will allow patients to be part of the medical home team working to improve their health outcomes and stay on top of their numbers.
- After your clinic visit, you can go to the Apple Health App and view your data from your EHR records.



Intentional and Strategic Growth

Goal 1 - Juneau expansion

Goal 2 - Complete construction of new hospital in Sitka

Goal 3 - Continue to build on current strategic partnerships

Goal 4 - Evaluate other strategic growth opportunities



Vintage Park Medical Office Building, Juneau

Estimated Occupancy – February 2024

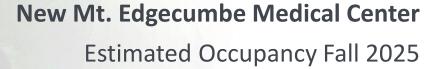
Primary Care

Urgent Care – including x-ray and lab

Pediatrics

Behavioral Health

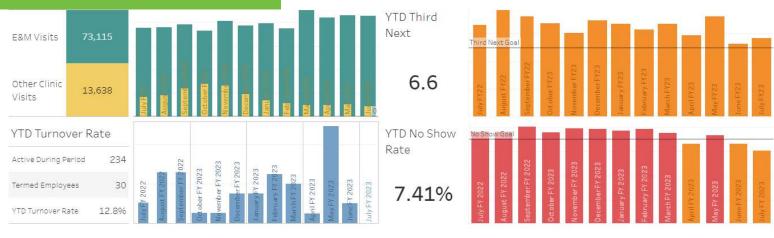
Optometry





SEARHC is a Data Driven Healthcare Organization: Operations/Patient Experience/Quality on One Dashboard

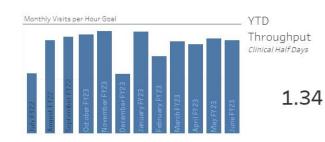


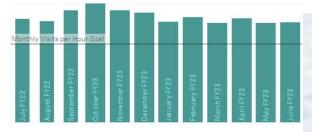


Throughput - Lawson Hours

Throughput - Clinical Half Day Hours









| Patient | Experience |
|----------|-------------|
| I MCICIL | LAPCITCHICC |

0.80

YTD

Throughput

Lawson Payroll Hours

 YTD Patient Experience
 Trended

 Start Date

 2023

 March
 April
 May
 June

 Yes
 93.396
 91.796
 94.296
 93.896

 No
 4.996
 5.196
 4.496
 4.596

 No
 4.296
 5.196
 4.496
 4.596

Would you recommend us to your family and friends?

2023 Quality Measures

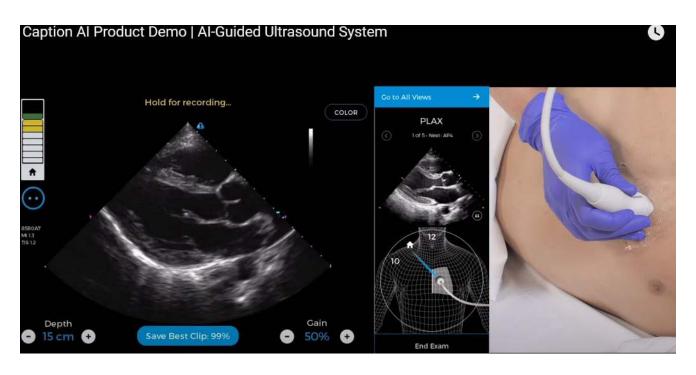
| Measure | Target | Current |
|-----------------|--------|---------|
| BP Control | 60% | 64.73% |
| Foot Exam | 50% | 35.99% |
| Hep C Screening | 25% | 49.47% |



Seamless Healthcare Delivery

- **Goal 1** Continue to expand Specialty Services at SEARHC
- Goal 2 Complete Primary Care redesign
- Goal 3 Complete Behavioral Health redesign
- **Goal 4** Identify ways to continue to utilize technology to enhance our care delivery model and patient experience





Specialty Care & Partnerships

SEARHC Employed Specialists

- Orthopedics
- Ear, Nose and Throat
- **General Surgery**
- Obstetrics and Gynecology
- Interventional Pain
- Audiology







- Endocrinology

Seattle Children's

- Neurology
- Cardiology

- Neurology
- Rheumatology
- Cardiology
- ENT
- Dermatology
- Surgical Podiatry
- Sleep

- Cardiology
- Hepatology
- Ophthalmology
- Orthopedics
- Podiatry
- Rheumatology
- Urology
- Neurology
- Dermatology



https://searhc.org/

Thank you